From: Earl Faylor To: Microsoft ATR Date: 1/2/02 3:38pm Subject: Microsoft Settlement

It is my very strong opinion that the Microsoft case has had very little to do with the consumer. The consumer has enjoyed the wonderful accomplishments and innovations from Microsoft, and the computing world owes this company a great deal of thanks and praise. I want this to be settled now; I want this to end now; I want Microsoft to be free to continue developing all of its products because it is a great benefit to me, the consumer. I have not been harmed; I have benefitted greatly.

Microsoft's competitors are the problem. They have cried and whined to every politician that would listen, and it is time for that to stop. Please leave this amazing company alone. Yes, place your curbs and restrictions on them, and then let them do what they do best. Get them out of court and back into the laboratory of research and development.

Competitors may have been harmed because they lost the competition for certain products. That is the nature of competition. Some win and some lose. The consumer has not been hurt by Microsoft; the consumer has been hurt by the anti-trust proceedings. Stop, stop, stop. I want to think about computing and the next steps that Microsoft will lead us to take for the best interests of computing. I do not want to think about the next sour grapes complaint by the competition. The sour grapes is because Microsoft is better at competing and producing great products. This is not to be regulated by the government. This is regulated by me the consumer that buys the better products. This is the regulation that governs business, and it works if everyone simply continues competing. I have been buying the better products, and that is what I will keep doing. I am the consumer, and I have not been hurt. Let me repeat this one final time: I am the consumer and I have not been hurt.

Yours truly,

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